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A German version of this brochure is available on request.



Custom solutions

Tailor-made. **Custom solutions.**

SMF develops bespoke solutions that are precisely tailored to your requirements – from the initial idea to the finished product.

 **Processes**

Support for individual processes through IT solutions or services. On a permanent basis or on demand.

 **Interfaces**

Connecting other systems via custom interfaces – perfectly fitted and futureproof.

 **Legacy Systems**

Support in replacing legacy systems through consulting, data migration and transition.

 **Commercial Services**

From support with commercial tasks across the entire Purchase-to-Pay process through to portfolio management.

 **Security**

Data protection, data security and operational security are our top priorities, ensuring reliable and protected operation of your solution.

 **Responsible AI**

We use AI to optimise workflows without losing sight of security.

Portals

B2B & B2C Portals

B2B & B2C. **Centralised communication.**

With SMF's portal solutions, you bring together information, systems and processes in one central place and make them available to the legitimate user groups.

 **Process Optimisation & Transparency**

Increase transparency and accelerate processes by avoiding system breaks.

 **Flexible Role Concept**

Secure rights and role management with dynamic role assignment.

 **Extended Integration**

Seamless connection to other applications via various interfaces such as file transfer, web services and Single Sign-On – all in one central portal.

 **Full-Service Provider**

Concept design, implementation and operation – all from a single source.



Your filling station. Our software. **Your advantage.**

As an IT specialist for the filling-station and mineral-oil industry, we combine deep industry expertise with state-of-the-art software development to support you across all of your processes.

tapquarter

voucherflow

Site Service

Loyalty

Portals

Custom Solutions



**Your filling station.
 Our software.**
 Find out more!



All processes. **One platform.**

tapquarter is the cloud-based management software for operators running multiple filling stations. As a central platform, it brings all processes together and delivers full transparency – in real time.

Real-Time Overview

Current status of all sites, open tickets and downtime – at a glance.

Asset Management

All assets centrally managed, including incidents and orders to contractors.

Appointment Management

Deadlines and inspection dates in real time – no important date can be missed.

Contractor Management

Assign, manage and track contractors systematically.

Reporting & KPIs

Performance indicators and performance data for management and financial control.

Document Management

All documents in one place – from site plan to calibration certificate.

Vouchers. **Digital & efficient.**

voucherflow is your solution for the automatic top-up of prepaid cards. Ideal as a tax-free benefit for employees – reliable, digital and with no manual effort.

Automatic Top-Up

Once set up, everything runs in the background, with no manual effort.

Integrated Limit Control

The system automatically ensures the accordance of limits.

Tax-Free Benefit

Fuel cards and prepaid vouchers as an attractive employee benefit.

Maximum Data Privacy

Credit balances only – no insight into transactions. Assignment to individual employees is possible but not required.

Flexible Settings

Top-up amount, interval and start date can be adjusted at any time. Scheduling with a future start date is also possible.

Transparent Costs

No hidden fees, predictable SaaS costs and a fair transaction-based model.

Support service. **The 24/7 all-round carefree package.**

We manage incidents from the moment they occur until their solution – around the clock. As your single point of contact, we coordinate all service providers for shop, forecourt and car wash.

24/7 Hotline

Guaranteed availability and fast response times.

Incident Management

We accompany the entire process – from the initial report to the solution.

Operational Transparency

Overview of status, outages and service-provider performance.

Reduced Workload

Less coordination effort due to centralised management.

Flexible Scope of Use

Whether unmanned stations, filling stations, charging parks or car-wash sites – we handle the service for you.

Full Transparency

Ideal in combination with tapquarter as the central system – providing transparency for everyone involved.

Customer loyalty. **Loyalty programmes that build retention.**

With its loyalty configuration service, SMF delivers a tailor-made integration that not only sets the strategic direction but, above all, ensures operational implementation within your existing systems.

Consulting & Concept

Strategic foundation for a loyalty programme that is precisely aligned with your target group and business objectives.

Campaign Configuration

Flexible setup of bonus systems and individual incentive mechanics within the Loyalty Engine.

Technical Implementation

All components of your loyalty system mesh seamlessly and work reliably and remain stable.

Testing & Quality Assurance

Comprehensive testing across all channels guarantees a consistent user experience and reliable programme operation.